



COMPANY OVERVIEW

7 Level Facility Management Services is a professional and reliable housekeeping company dedicated to providing top-notch cleaning services to residential and commercial clients. With a focus on customer satisfaction, attention to detail, and eco-friendly practices, we strive to exceed our clients' expectations and create clean, healthy, and inviting spaces.

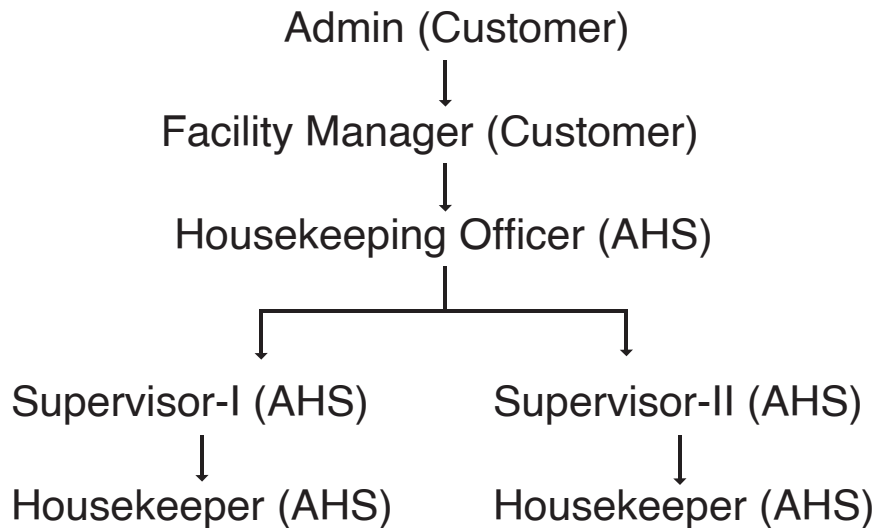
COMPANY VISION

7 Level Facility Management Services will always provide the highest quality services with value pricing, while constantly striving to meet or exceed our clients' needs and expectations.

COMPANY MISSION

7 Level Facility Management Services reputation guarantees our clients the benefit of our many years of experience in providing the utmost quality of services by basing our work philosophies on the highest standards in our industry through advanced education and technology.

Organization Structure



OUR VALUES

- Respect: taking time to understand and value each person and respecting their choices.
- Responsibility: acting with integrity towards our staff, our customers, the community and the environment.
- Caring: a duty of care for our staff, customers and the environment.
- Excellence: to always look to provide the best quality experience with regards to our cleaning and our customer service. Integrity, to act with honesty, openness and do what we say we will do.) Innovation: to be industry leaders.

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STAFF RECRUITMENT

With regards to staff recruitment and placement a company policy places a strong emphasis on the critical employer aspect like:

1. Suitable relevant educational standard and experience
2. Appropriate age
3. Physical fitness
4. Promotional and motivational aspects
5. Documents & background verification.
6. Knowledge of basic languages.
7. Presentation & standard grooming.



WORK STRATEGY

- **Management Functions:** our internal online management system, ensures that our team adheres to the following four major management functions.
- **Planning:** defining goals, establishing strategy and developing sub-plans to coordinate activities through a flexible management approach.
- **Organizing:** determining what needs to be done, how it will be done and who is to do it.
- **Leading:** directing and motivating all relevant stakeholders through in-house and on-site training, employee suggestions and conflict resolution.
- **Controlling:** regular audits and maintenance activities are executed to ensure that tasks are accomplished as planned, with outcomes reviewed and evaluated with the aim of continuous improvement.

WHAT WE PROVIDE

1. Trained Manpower.
2. Proper work planning along with check sheets.
3. Mechanized cleaning with advanced housekeeping machines.
4. Trainings on work management, housekeeping chemicals, Machines handling, communication trainings,
5. Deep cleanings
6. Manpower work allocation with defined work responsibility.
7. Customized cleaning service as per customer demand.

OPERATING PROCESS

Standard Operating Procedures (SOP's) A professional management of a property / site requires a thoroughly detailed operating plan.

1. These broad procedural guidelines are
2. Standard operating procedures (SOP's)
3. Quality operating procedures (QOP's)

We would be using procedures set as per international standards and exhaustive quality processes would ensure deliverance of agreed quality.

1. Some of the formats are mentioned below
2. Daily job allocation chart
3. Daily cleaning schedules
4. Weekly cleaning schedules
5. Quality audit checklist
6. Client satisfaction surveys



Vaccum Cleaner



Single Disc Scrubber



Scrubber Drier Machine

OUR CLIETS



And Many More...